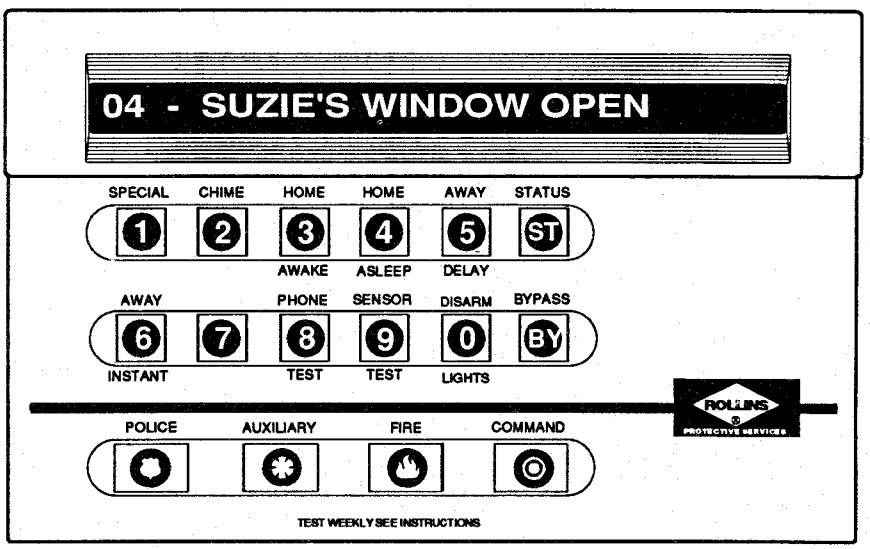
OWNER'S MANUAL ADDENDUM

SYSTEM VI ALPHA KEYPAD

ROLLINS
PROTECTIVE SERVICES



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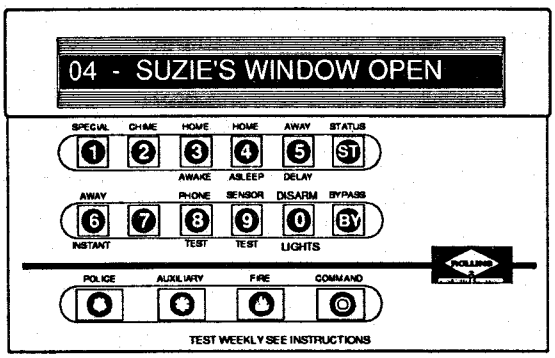
SYSTEM VI ALPHA KEYPAD

GENERAL DESCRIPTION



The optional Alpha Keypad with Alpha Numeric Display will be custom programmed by your installer to suit the configuration of your system. The current status of any sensor will be displayed by its number and name for easy identification.

In addition to displaying sensor names, the keypad also gives you these conveniences:

- 4 Display Dimming Levels
- Backlit Buttons For Easy Night Viewing
- Quick Arm Option Using the COMMAND Button
- Single Button Panics For Police, Auxiliary and Fire Alarms
- Ability to turn on/off designated lights.

This touchpad will control your system using the same procedures described in your System VI Owner's Manual. The features exclusive to this keypad are explained below and on the following pages.

DISPLAY MESSAGES

After arming the system to levels 3-6, the keypad will briefly display an exit message and then show the Protection Level number and name. For example, arming to Level 5 will look like this:

5-OK TO EXIT NOW	then	5- AWAY DELAY

Arming to Level 4 will look like this:

4-GOOD NIGHT	then	4 - HOME ASLEEP

If a sensor is violated during an armed period, the display will look like this:

EXTERIOR ALARM

Pressing the ST (STATUS) button once will show the violated sensor number and its name.

40 ALARM - DEN DOOR

Enter your Access Code + 0 to cancel the alarm and disarm the system. The display will read:

0- DISARMED

QUICK ARM

The COMMAND button allows any user to arm the system to the following levels:

FROM: Level 0 to Levels 1-6
Level 1 to Levels 2-6
Level 2 to Levels 3-6

EXAMPLE: With the system in I evel 0, arm to Level 4 by pressing ◎ (COMMAND) then 4.
The display will show:

4 - GOOD NIGHT	then	4 - HOME ASLEEP

Quick Arm Limitations

- Once in Level 6, the system requires use of your Access Code to change the protection level.
- The COMMAND button does not lower the protection level or disarm the system.
- Sensor bypassing is not allowed when arming with the COMMAND button.
- Test levels 8 and 9 cannot be accessed using the COMMAND button.

The keypad will emit an error tone consisting of *1 short beep followed by 1 long beep* if you attempt any of the above limitations or any other invalid command.

SYSTEM STATUS

The Protection Level number at the left of the display will flash to indicate that one or more of the following conditions exist:

ALARM CONDITION	BYPASSED SENSOR
ALARM IN MEMORY	TROUBLE
OPEN SENSOR	SUPERVISORY

Anytime the Protection Level number is flashing, press the ST button once and the display will show the sensor number, its condition and the sensor's name. For example:

40 OPEN - DEN DOOR

Press the ST button 2 times and the display will show any Alarm Memory information and the current Protection Level of the system.

EXITING YOUR HOME WITHOUT DISARMING/REARMING THE SYSTEM

When your system is armed to "HOME ASLEEP" (level 4) or "AWAY INSTANT" (level 6) and you want to leave your home without disturbing other members of your family by disarming and then rearming your system:

1. Enter your personal access code.
2. Press the "COMMAND" button.
3. Leave immediately.

INDIRECT BYPASSING

This procedure is the same as the one described in your System VI Owner's Manual. However, the keypad must be displaying the main protest message (#1 below) when the Bypass button is pressed in order to perform a successful Indirect Bypass. See the example below.

Example: If sensor number 50, EAST WINDOW is open:

1. Enter your Access Code + 4. The display will show:

0 - DISARMED	then	0 - PROTEST

2. Press BY and the display will show:

4 - GOOD NIGHT	then	4 - HOME ASLEEP

The Protection Level number will flash to indicate the system is armed with a sensor or sensors bypassed.

While the system is protesting, pressing the ST button once will display the protesting sensor. Using the example above, the display would show:

50 OPEN - EAST WINDOW

Only after the keypad returns to the main protest message (#2 above) will pressing the Bypass button perform a successful Indirect Bypass.

SILENCING THE SIRENS

How to silence your sirens without sending a cancellation signal to the Rollins Alarm Monitoring Center (R.A.M.C.)

When your system is in alarm and you want to silence your siren: (RAMC will still receive the alarm signal.)

1. Enter your personal access code.
2. Do not press the "CANCEL" (#0) button.

If you want to reactivate your siren, press the Emergency PANIC Buttons on any keypad.

EMERGENCY BUTTONS

The 3 Emergency buttons located on the lower part of the keypad allow any user to manually trip an audible Police, Auxiliary or Fire alarm. The panic buttons are active 24 hours a day and can be used with the system set to any level except Level 9 (Sensor Test).

Press and hold the button until you hear the keypad emit 6 rapid beeps. All Interior and Exterior sirens will emit a slow ON OFF ON OFF alarm sound. The display will read as follows:

POLICE ALARM

Enter your Access Code + 0 to cancel the alarm and turn off all sirens.

Press and hold the button until you hear the keypad emit 6 rapid beeps. All Interior sirens will emit a fast ON OFF ON OFF alarm sound. The display will read as follows:

AUXILIARY ALARM

Enter your Access Code + 0 to cancel the alarm and turn off all sirens.

Press and hold the button until you hear the keypad emit 6 rapid beeps. All Interior and Exterior sirens will emit a steady tone. The display will read as follows:

FIRE ALARM

Enter your Access Code + 0 to cancel the alarm and turn off all sirens.

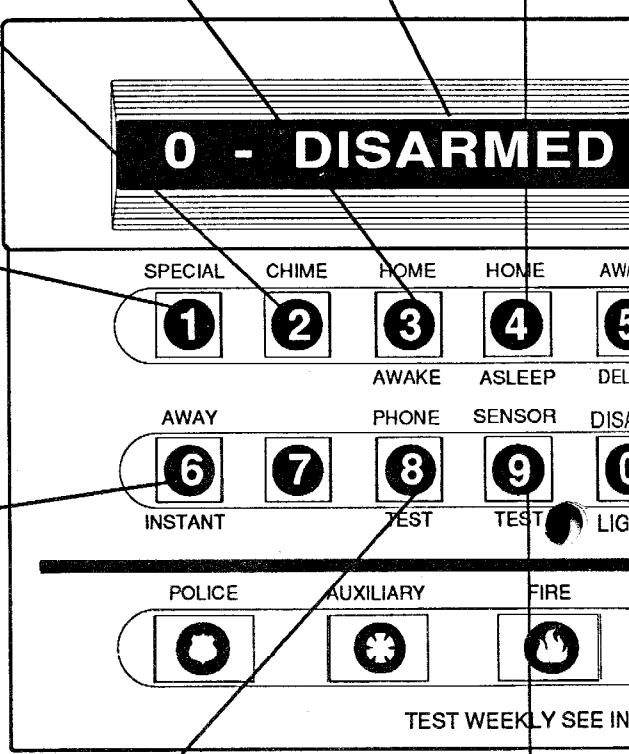
Quick Reference

LEVEL 4 - HOME AS
CODE + 4 or COMMAND
All sensors armed ept
interior sensors.

LEVEL 3 - HOME AWAKE
CODE + 3 or COMMAND + 3
24 hour, Special and Exterior sensors.

LEVEL 2 - CHIME
CODE + 2 or COMMAND + 2
24 hour and Special sensors armed.
Exterior sensors chime when tripped.

PROTECTION LEVEL DISPLAY



LEVEL 1 - SPECIAL
CODE + 1 or COMMAND + 1
24 hour and Special sensors armed.

LEVEL 6 – AWAY INSTANT
CODE + 6 or COMMAND + 6
All sensors armed instant.

LEVEL 8 - PHONE TEST
CODE + 8
Tests the communication from your system to the central monitoring station.

LEVEL 9 - SENSOR
CODE + 9
Tests the communication
sensors to the control par

LEEP
+ 4
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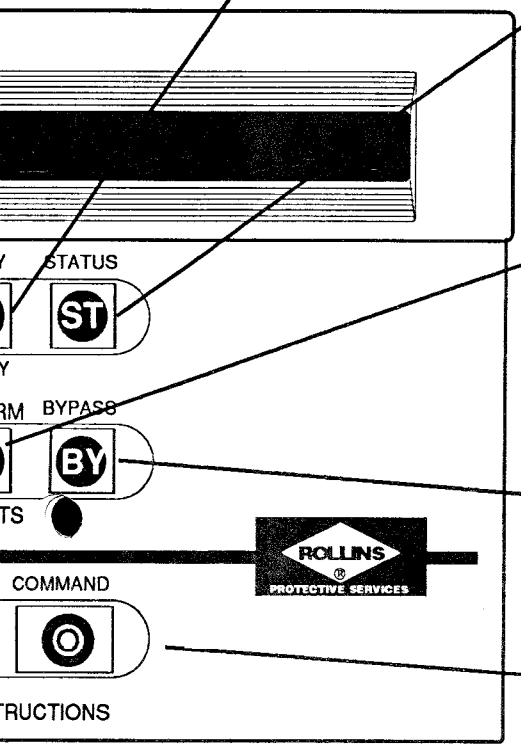
LEVEL 5
CODE + 5 or COMMAND + 5
All sensors armed, entry/exit delay operational.

STATUS
Press once to read condition messages. Press twice to read Alarm Memory information and current Protection Level.



LEVEL 0 - DISARM
CODE + 0
Disarms all sensors except for 24 hour sensors.
Light control, with Command button. (Command +0 to turn lights on/off).

BYPASS
Used to Bypass specific sensors while leaving other sensors armed.

24 Hour Police Panic: Press and hold until sirens sound.

24 Hour Auxiliary Panic: Press and hold until sirens sound.

24 Hour Fire Panic: Press and hold until sirens sounds.

Command: Quick Arm (If Programmed)
Display Dimming
Light Control: Command + 0 (lights) to turn automatic lights on/off.

TEST
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ACCIDENTAL ALARMS

Your Account Number: _____

Monitoring Center Telephone Number: _____

In the event you trigger an accidental alarm:

Do Not attempt to contact the Rollins Alarm Monitoring Center (RAMC).

Following the procedures below will automatically cancel the accidental alarm.

1. Enter your Personal Access Code.
2. Press the "CANCEL/DISARM" (#0) button.
3. Listen for "1 long Beep."
4. Reset to desired protection level.

Monitoring Center personnel will contact you by telephone in the event the accidental alarm signal was communicated to the Monitoring Center.

When the Monitoring Center contacts you to verify an alarm signal:

1. Give your account number as listed above.
2. Give your verbal code.

When you call the RAMC to test your alarm system:**

1. Give your name
2. Give your account number
3. Give your cancel code
4. Give the length of time you will test your system

***Remember that if you are doing a MCU test (level 8), you do not need to alert the Rollins Alarm Monitoring Center.*

When you call to test your duress code: (you must call RAMC first)

1. Give your name
2. Give your account number
3. Give your cancel code

ALARM MEMORY

After the system is disarmed, the alarm information can be reviewed by pressing ST 2 times. Referring to the example on the previous page, the display would show the following Alarm Memory information:

40 MEMORY - DEN DOOR

OPERATING SELECTED LIGHTS WITH YOUR ALPHA KEYPAD

The System VI is designed to turn on and off designated lights. To turn these special lights ON or OFF:

Press ◎ (COMMAND) then ◎ (LIGHTS).

If the lights are **off**, this procedure will turn them **on**.
If the lights are **on**, this procedure will turn them **off**.

When arming you system to levels 3, 5, and 6, the designated lights will turn on for 60 seconds. The lights will automatically turn off after 60 seconds.

TEMPORARY ACCESS CODE

To create a temporary access code:

1) Enter your Access Code, then press the ST button. The display will read as follows:

TEMP CODE _ _ _ _

2) Now enter 4 digits, such as 5 7 6 8. After entering the fourth digit, all four numbers will flash for a few seconds, then the display will read as follows:

TEMP CODE DONE

The message above will be shown briefly before the display returns to show the current Protection Level.

Note: The Temporary Access code will allow the user to disarm the system to Level 1, but not level 0. In addition, test functions, such as level 8 MCU test and level 9 Sensor test can not be performed with this code.

MCU TEST

After performing a Level 8 MCU Test (from any keypad), the Quick Arm feature is temporarily disabled. You must use your Access Code with the first command after an MCU Test. This will enable the Quick Arm feature to function again.

SENSOR TEST

During a Level 9 Sensor Test, the keypad will emit a *beep* and display the tripped sensor's number and name. After all sensors have been tripped (including touchpad panics) and acknowledged, the display will read:

9 – SENSOR TEST OK

Enter your Access Code + 0 to exit Level 9 and disarm the system. If you forget to exit Level 9, the system will automatically disarm to Level 0 on its own after 15 minutes in Level 9.

DISPLAY DIMMING

Press and hold the COMMAND button and the display will dim from 100% to 75%, 50%, 25% or blackout. As long as the COMMAND button is pressed the dim levels will continue to cycle. Once you see the desired level, quickly release the COMMAND button.

Once a dim level is set, pressing any button will illuminate the display to full brightness. After 15 seconds of no keypad activity, the display will return to the set dimmed level.

During an alarm condition, the display will automatically go to full brightness. Once the system is disarmed and there is 15 seconds of no keypad activity, the display will return to the set dimmed level.

The Entry Delay time and a Level 9 Sensor Test will also force the display to full brightness. After disarming the system and no keypad activity for 15 seconds, the display will return to the set dimmed level.

BACKLIT BUTTONS

The buttons on the keypad are backlit with a soft red light for easy night viewing. After 15 seconds of no keypad activity, this lighting goes out. Press any key to illuminate the buttons.

OTHER DISPLAY MESSAGES

The following list of display messages may appear to alert you of certain conditions. Messages listed with an asterisk (*) are optional features and may not pertain to your system. Check with Rollins Protective Services about the configuration of your system regarding these messages.

A0 BUDDY REPORT*
A1 TOUCHPAD TAMPER
A3 FIRE ALARM
A4 POLICE ALARM
A5 AUXILIARY ALARM
A6 PHONE TEST
A7 OPENING REPORT*
A8 CLOSING REPORT*

C0 FORCED ARMED*
C1 AC FAILURE*
C2 LOW MCU BATTERY
C3 MCU TAMPER*
C4 AUTO PHONE TEST*
C5 RECEIVER TROUBLE
C6 MCU BACK IN SERVICE
C7 FAILURE TO COMMUNICATE

EPP - Extended Protection Plan

Rollins Protective Services offers an Extended Protection Plan available for your newly installed security system. Preventive maintenance is the first step in assuring your system's dependable operation and avoidance of possible equipment malfunction. This plan can help you maintain your security system at an affordable rate. Contact your local Rollins representative for more information.

FALSE ALARM PREVENTION

1. Learn the operation of your alarm system by reading this instruction manual thoroughly and viewing the owners video several times. National surveys indicate the single largest false alarm problem is caused by people who do not know how to operate their security system properly.

2. Make sure all members of your family are familiar with the operation of your system. Do not forget your friends, neighbors, relatives, house guests, and domestic help should also have a good understanding of your security system's operation. If someone has access to your home, they must be able to use your alarm. They should know how to cancel an accidental alarm, and have the Rollins Alarm Monitoring Center verbal cancellation code available. The Monitoring Center often dispatches the police department on false alarms simply because the user does not have the proper Monitoring Center verbal cancellation code.

3. Have your Rollins Alarm Monitoring Center account number and verbal cancellation code readily-available in case you inadvertently cause a false alarm.

4. Children and pets often cause false alarms when your system utilizes motion-type detectors. These types of sensors should only be armed when the home is unoccupied and pets are outside or confined to unsecured areas.

5. Proper maintenance of your security system is important to assure dependable operation. Preventative maintenance contracts are recommended.

6. Local police departments sometimes require alarm permits. These beneficial programs are designed to better identify you as an alarm user and establish false alarm guidelines and laws. Your local Rollins branch office will have information regarding these requirements. You may also want to contact your local law enforcement agency.

NOTES: _____

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